ADDENDUM

Punjab National Bank Housing Finance Limited, New Delhi

Punjab National Bank Housing Finance Limited, 22, KG Marg, 6th Floor, Antriksh Bhawan, New Delhi – 110001

REQUEST FOR INFORMATION

For Selection of Service Provider for Procurement, Implementation and Support of Customer Relationship Management Solution

RFI ID NO.: PNBHOUSING/RFI/2021-22/CS01

It has been decided to update the parts of the RFI as under:

- a) General Details and Key Dates
- b) Technical Evaluation. (Section 3.2)
- c) Annexure 3: Technical Evaluation Criteria (Section 5.3)
- d) Clarification provided on Eligibility, technical and commercial evaluation
- e) PNBHFL current system architecture

All other terms & conditions of the RFI document will remain same.

Existing & revised covenants of RFI

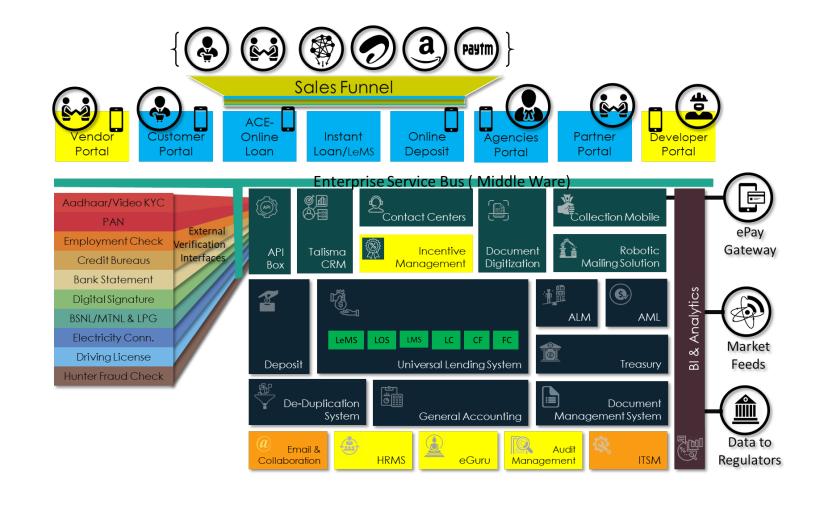
Sl. No.	Page no. of RFI	Particulars	Existing covenants					Revised Covenants			
1	2	General Details and Key dates	ParticularsExisting TimelinesLast date and time for RFI response Submission]Up to 3:00 PM on 22nd June 2022Date and Time for Bid opening4:00 PM on 22nd June 2022Technical Presentation Demo23rd June 2022 and 24th June 2022			Last date and time for RFI response Submission] Date and Time for Bid opening Technical Up to 2 27th Ju 27th Ju 28th Ju 28th Ju 30th Ju		Up to 11 27 th June 12:00 Pl June 202	M on 27 th 22 e 2022 and		
	13	Section 3: Evaluation Methodology, Point 3.2 Technical Evaluation	#	Evaluation Criteria	Maximum Marks	Minimum Passing		#	Evaluation Cri		Maximum Marks
			1	Compliance to Functional Specifications	200	Percentage 75%	<u>-</u>	2	Specifications BFSI Experience Non-Banking Hous	_	200
2			2	BFSI Experience	200	75%		Finance Experience Cloud Implementation Experience			50
			Non-Banking Housing					5	Technical Presentation		100
			3	Finance	200	75%		6			250
				Experience] L		Total		1000

Sl. No.	Page no. of RFI	Particulars	Ex	isting covenants	:	Revised Covenants			
			Cloud 4 Implementa Experience	tion 50	75%	Bidder scoring at l table above will qu			
			5 Technical Presentation	100	75%				
			6 Product Den	no 250	75%				
			Total	1000	75%				
				least the minimumed in the table above.					
	21	Section 5.3 – Annexure 3, Point 2	product implem in India. Basi	required to provientations in BFSI s the number , marks will b	Organizations of relevant	The bidders are required to provide instances of product implementations in BFSI Organizations Globally. However, 50% of the product implementation must belong to India for the bidder to get marks. Basis the number of relevant implementations, marks will be allotted as follows -			
3			Category	No. of Credentia		Category	No. of Credentials	Marks	
J			Product implementation	organization	50 SI 100	Product implementations	3 RESI	50	
			in	organizations 7 or more BFS	ri e		5 or more BFSI organizations	100	
				organizations	1 200	in 7 or more BFSI organizations		200	
			Credential table	ns per Annexure 8	to be provided	Credential table as per Annexure 8 to be provided			

Sl. No.	Page no. of RFI	Particulars	Exis	ting covenants	Revised Covenants			
		Section 5.3 – Annexure 3, Point 3	product implement Housing Finance Or		The bidders are required to provide instances of product implementations in Non-Banking Housing Finance Organizations Globally. However, 50% of the product implementation must belong to India for the bidder to get marks. Basis the number of relevant implementations, marks will be allotted as follows -			
			Category	No. of Credentials	Marks	Category	No. of Credentials	Marks
	21		Product implementations in	3 Non-Banking Housing Finance organization 5 Non-Banking	50	Product implementations in	2 Non-Banking Housing Finance organization 3 Non-Banking Housing Finance BFSI 50 100	50
4				Housing Finance BFSI organizations	100			100
				7 or more Non- Banking Housing Finance organizations	200		organizations 5 or more Non- Banking	tions
			Credential table as provided	per Annexure 8 to be	Housing 200 Finance organizations			
					Credential table as per Annexure 8 to be provided			
5	19, 21	Annexure 2 – Pt. 4 and 5 Annexure 3 – Pt. 2, 3 and 4		Credentials	It is to clarify the showcase experience irrespective of the i	ce of the proposed	d product	

Sl. No.	Page no. of Particulars RFI		Existing covenants	Revised Covenants		
6	26	Annexure 7	Taxes and Duties	Prices should be inclusive of all taxes and duties except GST. Bidder shall provide GST % of each item separately.		
7	NA	NA	Current System Architecture	Provided below		

PNBHFL Current Architecture



1